

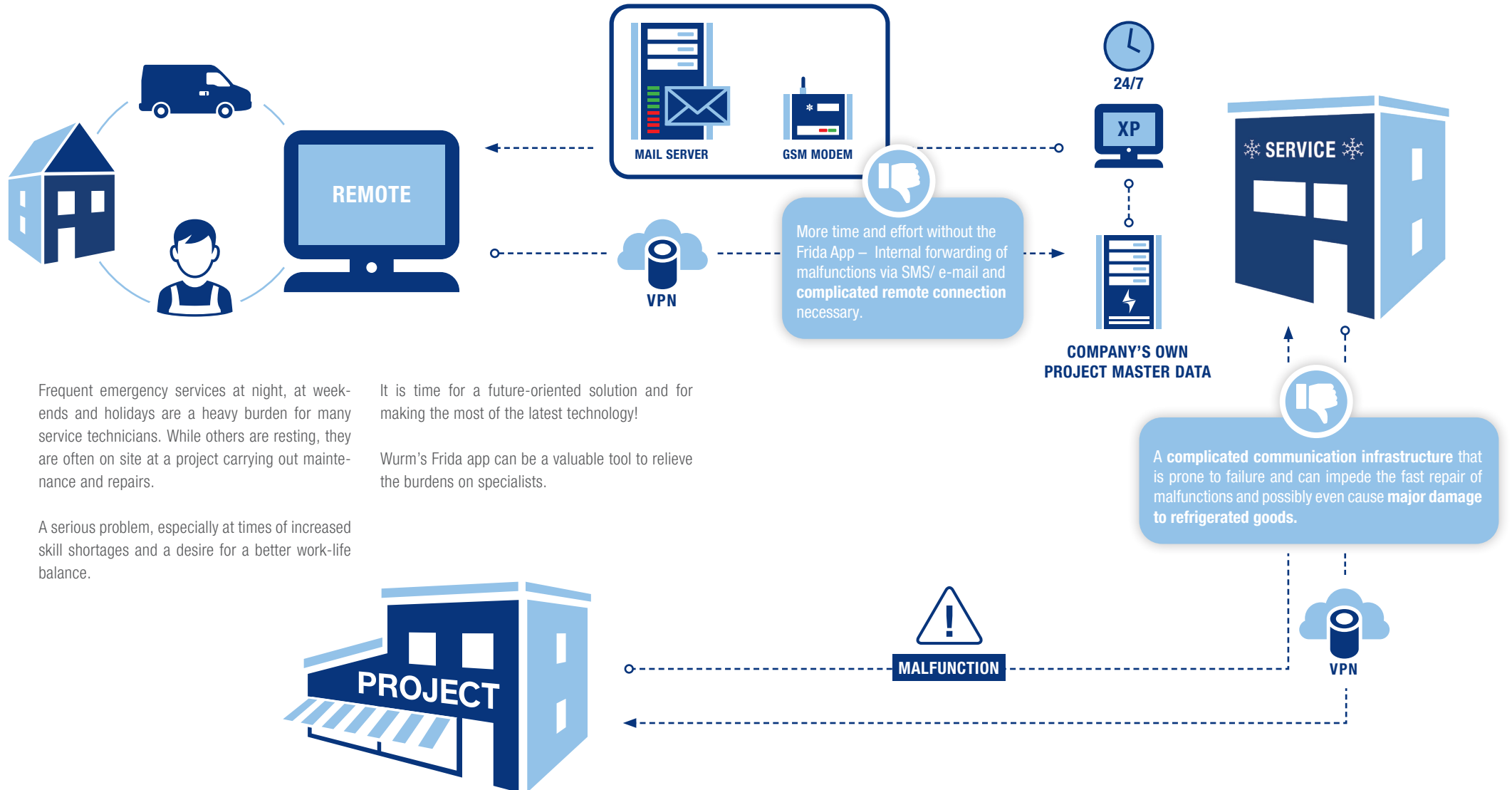


# FRIDA APP ADVANTAGES FOR SERVICE TECHNICIANS



# WITHOUT “FRIDA”

## SITUATION OF SERVICE TECHNICIANS WITHOUT THE FRIDA APP



Frequent emergency services at night, at weekends and holidays are a heavy burden for many service technicians. While others are resting, they are often on site at a project carrying out maintenance and repairs.

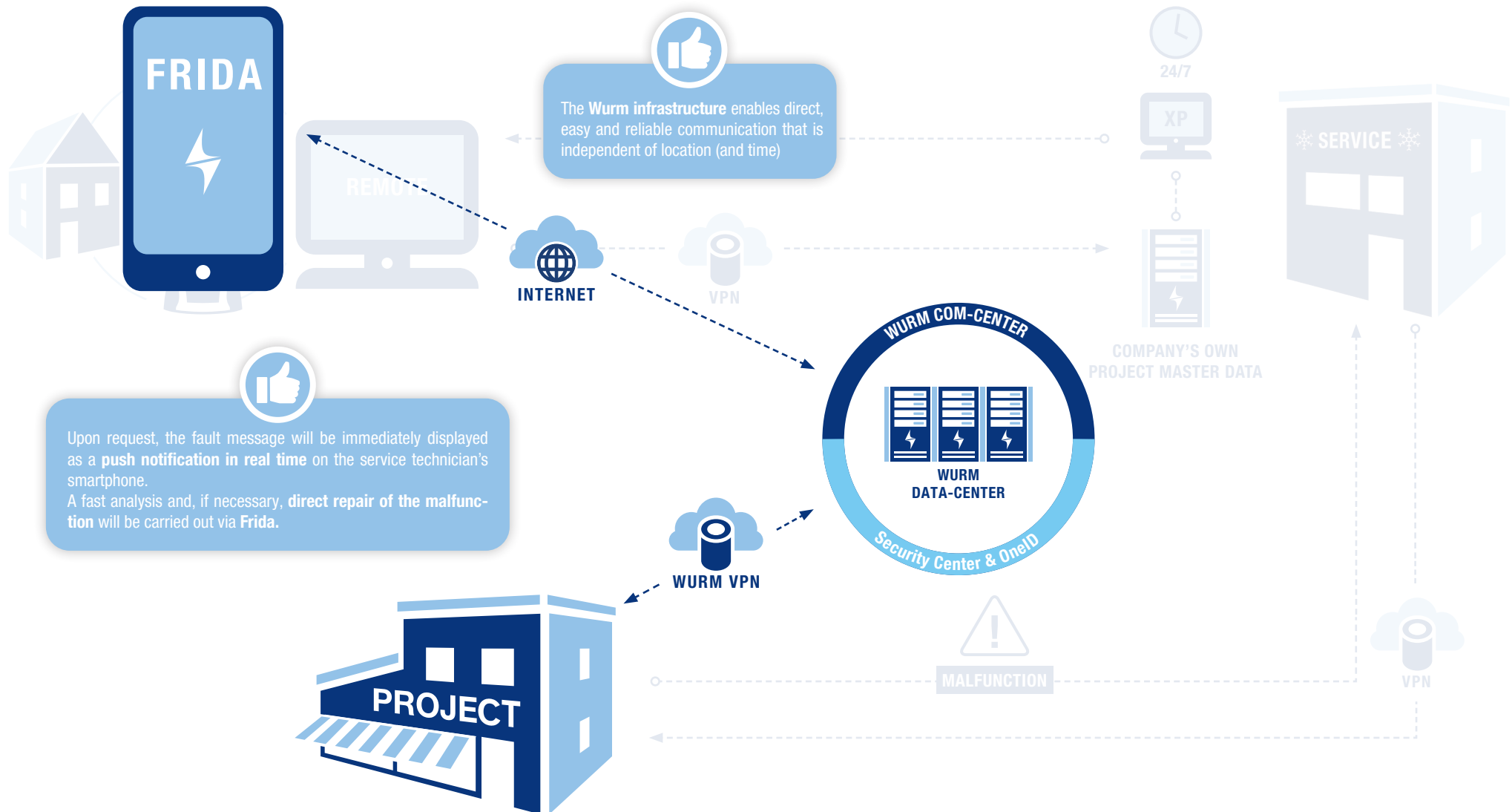
It is time for a future-oriented solution and for making the most of the latest technology!

Wurm's Frida app can be a valuable tool to relieve the burdens on specialists.

A serious problem, especially at times of increased skill shortages and a desire for a better work-life balance.

# THE "FRIDA WAY"

## ADVANTAGES THE FRIDA APP GIVES TO SERVICE TECHNICIANS



# ADVANTAGES AT A GLANCE

- In the event of a fault, the service technician directly receives a push notification from the Wurm computer centre on his smartphone
- The Wurm COM Center enables a direct connection with the refrigeration plant via smartphone – without high-maintenance internal infrastructure
- The Wurm Data Center provides plant data at the touch of a button. No time-consuming reading out of the device tree
- The current state of plants of all network-compatible markets (more than 30,000 projects) can be downloaded from the Data Center
- Automated release processes are executed via the Wurm Security Center
- The oscilloscope function enables a detailed analysis of device data
- All control parameters of a market can be adjusted as needed via direct access

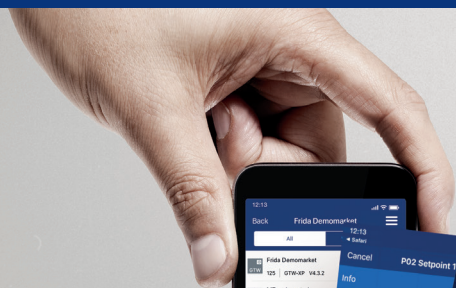


# FRIDA LICENSE MODELS

FRIDA BASIC	FRIDA STANDARD
<p>✓ <b>Connection establishment via BLE</b> (CAN-AP necessary in the project)</p>	<p>✓ <b>Connection establishment via BLE and internet</b></p>
<p>✓ <b>Up to 5 projects can be created</b></p>	<p>✓ <b>Unlimited number of projects can be created</b></p>
<p>✗ <b>No access to the COM / DATA CENTER</b></p>	<p>✓ <b>Access to the COM CENTER</b> Secure and mobile communication with all LAN-enabled plants via Wurm</p>
<p>! <b>Use of OneID necessary</b></p>	<p>✓ <b>Access to the DATA CENTER</b> Search for plants near to the location and fast download of all device data</p>
<p>! <b>Free of charge</b></p>	<p>✓ <b>Access to the DATA CENTER with FRIGODATA XP</b> Access to all projects, download of all project data and protocols for the local XP installation</p>
	<p>! <b>Use of OneID necessary</b></p>
	<p>! <b>One-year subscription</b> Term of one year, renewable at any time</p>



The Frida App is available in the Apple App store and Google Play Store. To use the free version Frida Basic or the Frida Standard Abo with an enhanced range of functions, please contact your Wurm sales partner. For more information, please see also our website [www.wurm.de/en/frida](http://www.wurm.de/en/frida).



The Frida app enables a clear presentation of all important functions such as operating data, control parameters, fault list and oscilloscope. Target values can be adjusted directly and comfortably.



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